Consumer Health Data Privacy Notice

Effective Date: July 1, 2024

Last Updated: July 1, 2024

This Consumer Health Data Privacy Notice (the "Notice") supplements the Chanel Privacy Policy. It applies to Nevada and Washington consumers and consumer health data collected in the States of Nevada and Washington, respectively. This Notice uses certain terms that have the meaning given to them in Nevada S.B. 370 and/or the Washington My Health My Data Act.

1. Collection and Use of Consumer Health Data

We may collect the following categories of consumer health data about you, including information about your:

- Reactions, including images of such reactions, when provided;
- allergies;
- dietary restrictions;
- symptoms, conditions or diagnoses;
- medications and treatments;
- previous medical history;
- medical tests;
- medical records.

We may collect and use consumer health data for the following purposes:

- evaluating the safety of our products
- investigating your concerns in the event that you report a health-related issue in connection with the use of our product;
- obtaining product feedback from you;
- for quality assurance purposes;

- recommending products to you;
- planning certain Chanel hosted events (where applicable);
- complying with internal and regulatory reporting or audit requirements.

Where required by applicable law, we will obtain your consent to collect and use your consumer health data.

2. Sources of Consumer Health Data

We may collect consumer health data about you from:

- You, such as when you complete adverse event reporting questionnaires and/or in-store incident reports, interact with our online skin diagnostic tools and/or skincare quizzes, interact with Client care agents or our customer relationship management team, and complete product reviews.

3. Sharing of Consumer Health Data

We may share the categories of consumer health data described in Section 2 of this Notice with the following entities:

- Affiliate entities
- Government entities, where required to meet regulatory reporting or audit requirements.
- Service Providers, who perform services on our behalf based on our instructions.

Where required by applicable law, we will obtain your consent to share your consumer health data.

4. Nevada and Washington Consumer Rights

You have certain rights and choices regarding our use and disclosure of your consumer health data, as described below.

- **Confirm:** You have the right to request that we disclose to you whether we collect, share, or sell your consumer health data.
- **Access:** You have the right to request access to, and information about, the consumer health data we have collected, shared, or sold about you.
- **Delete:** You have the right to request that we delete your consumer health data.
- **Withdraw:** If, where required under applicable law, you have provided your consent to Chanel to collect, use and share your consumer health data, you have the right to withdraw your consent and request that Chanel cease collecting and/or sharing your consumer health data.

Please note that these rights may be limited under applicable laws. For example, we may need to retain certain data for business or legal purposes, to complete transactions you have requested, to comply with our legal obligations, or for other purposes as required or permitted by applicable law.

If you wish to exercise your rights under applicable law, please complete our webform accessible here, or contact us by using our toll-free 1.800.550.0005.